



**These are tough times, and we know we are not alone.** As the world continues to take strong measures to fight the spread of the COVID-19 virus, our thoughts and wishes go out to those of you who may be affected.

At this time, Greenhorizons and BigYellowBag feel we are well enough ahead of the planting season that we can do our part to flatten the Covid-19 curve by delaying our BigYellowBag deliveries until the two weeks following April 8th. We will continue to honour all discounts that would have applied for orders and deliveries before March 31th and April 15th.

We truly thank our customers for your patience in allowing us to do our part to help flatten the Covid-19 Curve. As spring comes upon us, we hope you can find the joy and beauty in the outdoors while spending time in your yards and gardens this season.

In addition, we have temporarily closed all our store fronts at all locations including London, Oakville, Hamilton and Cambridge until April 8th, or as the situation develops.

As required, our in-field Sod farming operations will continue with minimal staff operating independently from each other, safely preparing our sod crop for harvest and delivery in late April early May.

You may continue to order safely online at [www.BigYellowBag.com](http://www.BigYellowBag.com) or over the phone at 1-855-424-4224. After April 8th, we will deliver your BigYellowBag to the marked X on your property and will not require a signature. We ask all customers to conveniently prepay your orders by credit card. We are unable to accept cash payments as we are following the safe social distancing guidelines per the World Health Organization (WHO), with the health and safety of our customers, staff and community in mind.

We will continue to monitor the situation and keep you informed of changes at Greenhorizons & BigYellowBag, as they occur. We thank you for your support during these challenging times and we look forward to welcoming you to our store fronts upon re-opening.

If you have any questions or concerns, please contact us at: 1-855-424-4224.

Stay Well,

A handwritten signature in blue ink, appearing to read "Steve Schiedel", is written over a light blue rectangular background.

**Steve Schiedel**  
President, Greenhorizons Sod Farms